

# FAX

## INDUSTRY INTERFACE FAX TRANSMISSION #8

**Date** June 12, 1998

**Number of pages including cover sheet** 1

**To: All AMAS Coordinators**

**MFH Housing**

**Please re-fax this message to**

**your Servicing Offices ASAP**

**From:**

**Larry Anderson**

**MHPMD**

**Phone**

**Phone**

**202-720-1611**

**Fax Phone**

**Fax Phone**

**202-720-0302**

**CC:**

**State Office IRM, All**

**Servicing Offices**

- On June 10, 1998, the server function in the National Office was transferred from one machine to a backup machine in preparation for moving the server from Washington, DC to St. Louis, MO. During the conversion, the server was down for a short period of time. In addition, when the transfer was made, the Servicing Office location index was disrupted. This disruption resulted in transmissions from borrowers being directed to the wrong Servicing Offices.
- The Servicing Office location index is now corrected and should be functioning normally.
- If you were expecting to receive a transmission on June 10 or 11, you should notify the borrower to re-transmit. If you received one of those transmissions, nothing needs to be done. You will notice that the transmissions will not be accepted into your MTFS.
- We appreciate your assistance in letting us know about the problem so that it could be quickly addressed and apologize for the inconvenience caused by this disruption.
- Next Tuesday, June 16, we expect another short outage on the server as we make the transfer from one machine to the other.